

# WORKFORCE RESOURCES FOR LABOR

June 30, 2010 Concourse Hotel - Madison

## WI STATE AFL-CIO LETC

(LABOR EDUCATION & TRAINING CENTER)

Non-profit organization created in 1996 that specializes in "employment and training related services in an effort to contribute to the well-being of workers and enhance employer opportunities to remain competitive in a global economy through a well-trained workforce."

#### Main Areas of Service:

- Rapid Response Activities
- Dislocated Worker Service Provision
- Education and Training Programs for Labor

# **RAPID RESPONSE**

<u>Early Intervention and Rapid Response – strategies to respond to layoffs/closing by quickly coordinating services and providing immediate aid to affected workers and companies</u>

- Early Intervention and Resources Layoff Aversion Information and Connection to Resources
- Participate in Establishment of Labor/Management Committee
- \* Resource/Liaison for International Union, Local Union and Membership
- Provision of Information on and Connection to Services and Outside Resources
- Participate in Initial Rapid Response Meeting and Orientation Sessions for Workers
- Assist Local Union/Company in Trade Petition Application Process
- Assist in Development and Submission of Applications for Funding
- Referrals to Apprenticeship and Building & Trades Opportunities
- Referrals to Community Service Networks Connection to WI State AFL-CIO Community Services Liaisons

# **SERVICE PROVISION**

#### WIA Services State-wide (Dislocated Worker/Adult)

Workforce Development Area Contracts/Grants

#### **Other Workforce Development Partner Projects**

Incumbent Worker Career Ladder/Bridge Training (United Way/WRTP/MATC)

Services Coordination (TAA Technical Assistance – IAMAW)

### **Special Services**

Peer Counseling

MSSC – Manufacturing Skills Standards Certification

## PEER COUNSELING

LETC's Peer Counseling Program is an intensive 2-3 day training for a selected group of affected dislocated workers. Labor and management representatives from the dislocation employer select the peer counseling participants. The training provides participants with information and linkages to local programs/services.

#### **Major Benefits of Peer Counseling**

- Provides an Ongoing Communication Network Before, During and After Dislocation
- Reduces the Amount of Impulsive Decision-making and Self-destructive Panic Reactions Amongst Workers
- Increases Worker Morale and Assists Workers in Dealing with Job Loss
- \* Assists in Rumor Control and Dissemination of Accurate Information
- Increases Usage of Dislocated Worker Program and Other Services

## **MSSC**

#### MANUFACTURING SKILLS STANDARDS COUNCIL

MSSC is an industry-led standards-based training, assessment and certification system designed for manufacturing, but applicable to many other industry sectors.

Modules: Safety, Quality Practices and Measurement, Manufacturing Processes & Production, Maintenance Awareness

#### **Major Benefits to Workers**

- Portable, industry recognized skill certification for front-line workers
- Improves career advancement opportunities and earnings
- Credentials core competencies needed to be a flexible and trainable worker

#### **Major Benefits to Industry**

- Meets needs for core skills and knowledge for technological change
- Increases productivity and innovation through reinforcement of core knowledge
- Attracts, motivates and retains qualified workers

## **E&T PROGRAMS FOR LABOR**

LETC programs provide information and/or training on employment and training related topics.

- Annual Training and Seminars for Labor Representatives
- Provide Translation and Interpretation Services
- Present Workshops and Seminars to Various Groups:
  - International Unions
  - Local Unions
  - Central Labor Councils
  - Building Trades Councils
  - Community Services Representatives
  - Community Organizations
  - Educational Institutions

## THANK YOU

- Please contact us for assistance in your time of need.
- Thank you for your time and attention!

## **Cindy Kiesling, Director**

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